

**Welcome Home** is a collaborative project between UnitingCare Wesley Adelaide Inc and Glenelg Community Hospital Inc.

**This is a FREE service**

## WELCOME HOME



## Neighbourhood Support Programs

Neighbourhood Support Programs aim to increase social opportunities through the support of friendly, trained volunteers.

The services are available to people who are socially isolated and are:

- over 65 years of age; and
- living in the community; or
- an adult with a disability.

If you wish to access the service you may self-refer, or have friends, family members or service professionals do it for you

Neighbourhood Support Programs are available to people metropolitan wide and in the Barossa Valley. The program has been established and thrives through the generosity of volunteers.



### Neighbourhood Support Programs

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For **Welcome Home** contact **Jacqui**

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## Neighbourhood Support Programs

## WELCOME HOME



GLENELG COMMUNITY  
HOSPITAL INC.

In collaboration with  
Glenelg Community  
Hospital Inc

## *About Welcome Home*

Welcome Home is a volunteer based service, developed between UnitingCare Wesley Adelaide Inc and the Glenelg Community Hospital Inc.

Welcome Home aims to provide short term support to eligible patients upon return home from hospital.

Assistance is offered to help you settle back into your home environment and is focused on social support, with some practical assistance where necessary.

The hospital has found that some patients become anxious about returning home alone. Assistance is offered if you have limited or no support from family or friends and are at risk of becoming socially isolated.



## *How Welcome Home works*

The Glenelg Community Hospital Inc refers eligible patients to Welcome Home.

A staff member will contact one of our volunteer team members with the relevant details and arrange, where possible, a suitable time to meet the person prior to discharge.

You will be matched with an available volunteer

This support is only offered short term, depending on your assessed needs on discharge.

## *Support Offered*

The Discharge Coordinator from Glenelg Community Hospital Inc will meet with you during your stay in hospital to discuss the types of support you may need upon returning home.

They will let you know what specific things a Welcome Home Volunteer may be able to assist with.

The assistance available will always depend upon the availability of a volunteer and cannot be guaranteed.



## **SERVICES NOT COVERED BY VOLUNTEERS**

**Welcome Home volunteers are not expected to do things that would normally require a paid carer, for example:**

- Personal care needs (showering, dressing, toileting);
- Banking, or managing financial affairs;
- Transport to appointments, or shops;
- Administering medication or wound care (including eye drops);
- Housework.