

Welcome Home
is a collaborative project between
UnitingCare Wesley Adelaide Inc
and
**Country Health SA –
Tanunda War Memorial Hospital
&
Angaston District Hospital**

This is a FREE service

WELCOME HOME



Do Care—Neighbourhood Support Programs

Do Care Neighbourhood Support Programs aim to increase people's social opportunities through the support of friendly, trained volunteers.

The services are available to people who are socially isolated and are:

- over 65 years of age; and
- living in the community; or who are an adult with a disability.

You may self-refer, or have friends, family members or service professionals request access to the services.

Do Care is available to people metropolitan wide and in the Barossa Valley. The program has been established and thrives through the generosity of volunteers.



Do Care – Neighbourhood Support Programs

61B Murray Street
TANUNDA SA 5352

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DO CARE—NEIGHBOURHOOD SUPPORT PROGRAMS

WELCOME HOME



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Tanunda War Memorial &
Angaston District Hospitals**

About Welcome Home

Welcome Home is a volunteer based service, developed between UnitingCare Wesley Adelaide Inc and Country Health SA - Tanunda War Memorial & Angaston District Hospitals.

The aim of Welcome Home is to provide short term support to eligible patients upon their return home from hospital.

Assistance is offered to help you settle back into your home environment and is focused on social support, with some practical assistance where necessary.

The Hospitals have found that some patients become anxious about returning home alone. Assistance is offered if you have limited or no support from family or friends and are at risk of becoming socially isolated.



How Welcome Home works

Country Health SA - Tanunda War Memorial & Angaston District Hospitals refers eligible patients to Welcome Home.

A staff member will contact one of our Volunteer team members with the relevant details and arrange, where possible, a suitable time to meet you prior to discharge.

You will be matched with a volunteer

This support is only offered short term, depending on your assessed needs at the time of discharge.

Support Offered

The Discharge Planner or a staff member from Country Health SA - Tanunda War Memorial & Angaston District Hospitals will meet with you during your stay in hospital to discuss the types of support you may need upon returning home.

They will let you know what specific things a Welcome Home Volunteer may be able to assist with.

The assistance available will always depend upon the availability of a volunteer and cannot be guaranteed.



SERVICES NOT COVERED BY VOLUNTEERS

Welcome Home volunteers are not expected to do things that would normally require a paid carer, for example:

- Personal care needs (showering, dressing, toileting);
- Banking, or managing financial affairs;
- Transport to appointments, or shops;
- Administering medication or wound care (including eye drops);
- Housework.