

Who can use our service?

CMACS can assist families who have a family member with a long term disability and who qualify for Commonwealth or State Government Disability Support.

Who can refer to our service?

Parents, families, significant others and Professionals working with the person with a disability.

How am I referred?

Referrals can be made directly to our service or by your service provider. See our contact details.



Making an Appointment

To make an appointment or speak with a counsellor please contact:

UnitingCare Wesley Adelaide

Disability Services

101 Henley Beach Rd., Mile End

P.O. Box 389

Torrensville SA 5031

Tel: (08) 8150 7213

Fax: (08) 8351 8080

Email: cmacs@ucwesleyadelaide.org.au

This program is funded by
Commonwealth Department of Family and Community Services and
Indigenous Affairs and is operated by



Carers, Mediation & Counselling Service.

Supporting families in the future planning for their family member with a severe disability (including mental health).

How can our service Help?

Future planning for a family member with a severe disability can often be difficult for families. They can be faced with many issues surrounding the needs of not only the person with the disability, but the needs of parents, siblings, and significant others.

We have knowledge and awareness of services that can offer you support.

Services provided

- Counselling
- Family Mediation
- Information and referral
- Group support programs

What can I expect from the Counsellor?

You will be provided with a quality, confidential and respectful service. The counsellor will assist you to make decisions that are best for you, your family and loved ones.

Mediation

Mediation is a voluntary process of dispute resolution. We assist families to find consensual agreement for example, in situations when decisions need to be made regarding family resources and rights of inheritance of a family member with special needs.

Information and referral

We maintain a close working relationship within our service as well as with other service providers. This enables us to provide appropriate referral to financial, legal, community and disability services when necessary.

Group support Programs

We will actively encourage and facilitate the forming of support groups of individuals facing similar issues to share their experience and network within the community for their mutual benefit.

How much will it cost?

CMACS is a free service.

How you can give us feedback?

We appreciate and take seriously any feedback we receive and you have the right to receive information in response to your suggestion.

You are also invited to make any suggestions using the forms and suggestion box located in our waiting area.

If you wish to make a complaint information is available in our Feedback and Complaints pamphlet.

Confidentiality and The Family Law Act

All CMACS Counsellors are required to respect confidentiality in accordance with the Family Law Act. Given our statutory obligation of confidentiality under the Family Law Act, we will take any necessary steps to ensure that confidentiality is maintained.

You can expect that your counsellor will discuss confidentiality and privacy guidelines, your rights and responsibilities in counselling, the types and purpose of data collected and our feedback and complaints procedures.